ESGE Days 2027

General Terms and Conditions for Participants of ESGE Days 2027

Registration and Conclusion of the Participation Agreement

By submitting the congress registration, the participant submits a legally binding offer to conclude a participation agreement with the organizer. Following submission of the registration, the participant may receive an automatically generated email confirming receipt of the registration. This email merely confirms that the registration has been received by the registration system and does not constitute acceptance of the participant's offer or confirmation of participation. No participation agreement is concluded by the automated confirmation of receipt.

The participation agreement shall be concluded upon the organizer's acceptance of the participant's offer by sending a registration confirmation to the email address provided by the participant during the registration process. Acceptance takes effect when the registration confirmation reaches the participant's email account and is available for retrieval in the ordinary course. It is not necessary for the participant to actually access or read the registration confirmation.

The participant is responsible for providing complete and accurate registration and contact details, in particular a valid and accessible email address. The organizer shall send the registration confirmation to the email address provided by the participant. If the registration confirmation cannot be delivered due to incorrect, incomplete, or outdated contact details provided by the participant, no agreement shall be concluded.

The submission of a registration does not constitute an entitlement to participate in the congress. The organizer reserves the right to reject registrations, in particular if the maximum number of participants has been reached or other organizational reasons prevent acceptance of the registration.

Upon conclusion of the participation agreement, the participant expressly acknowledges and agrees to the additional provisions, terms of participation, and cancellation conditions set out in the Registration Terms & Conditions, which form an integral part of the participation agreement.

The registration confirmation also includes the invoice for the services subject to fees you have ordered. Participation requires timely payment of the participation fees. All participation fees are stated and payable in Euros (EUR). The organizer is entitled to receive the participation fee in the full amount stated in the registration confirmation If the participant pays in a currency other than euros, any exchange-rate differences, currency-conversion costs, bank charges, card charges, or other fees imposed by the participant's bank, card issuer, payment service provider, or other payment institution shall be borne by the participant.

The organizer is not responsible for exchange rates or fees applied by the participant's bank, card issuer, payment service provider, or other payment institution.

Confirmed registration confers the right to attend the event in question. Attendees are required to adhere to separate provisions of third parties, in particular the house rules or cloakroom regulations of the operator of the event venue.

In the case of medical-scientific congresses, please note that due to the Health Services and Products Advertising Act ("HWG"), the (specialist) exhibition is reserved exclusively for members of specialist circles. Non-authorised persons are not admitted to the exhibition. You may also be asked about your membership during the registration process and/or there may be additional information on site before the exhibition.

It is not permitted to bring dogs, other animals or large items of luggage onto the event site, this applies in particular to the exhibition, lectures, symposia and similar formats. An exception is made for guide/assistance dogs. For legal reasons, children under the age of 18 are not permitted to enter the exhibition. Childcare on site is not always guaranteed.

ESGE aims to make its congresses a safe place for everyone. We treat everyone with respect and courtesy. We expect everyone to refrain from inappropriate behaviour or expression – on site and in the social media. ESGE may exclude a participant from the event for good cause, in particular where the participant materially breaches these Terms and Conditions, violates applicable laws, endangers the safety of other participants, or seriously disrupts the event. Except where immediate exclusion is justified due to the severity of the violation, ESGE shall first issue a warning and provide the participant with a reasonable opportunity to cease or remedy the relevant conduct. Immediate exclusion without prior warning shall be permitted where the participant's conduct poses a safety risk, constitutes a serious violation of applicable law, or otherwise renders continued participation unreasonable. In the event of a justified exclusion attributable to the participant, no refund shall be owed except where required by mandatory law.

Services and prices

The services and participation fees can be found on the official congress website. An entitlement to reduced fees must be proven accordingly.

You will receive the name badge required for the congress either by e-mail or on-site. The name badge serves as admission control to the individual lectures, the supporting programme and the exhibition. Therefore, please wear your name badge visibly at all times, including for admission to other parts of the programme (e.g. evening event for which a fee is charged).

Cancellation / Cancellation of participation

There is a contractual right to cancel a registration. Cancellations must be made in text form (e.g. by e-mail). The cancellation condition for delegate registrations can be found in the Registration Terms & Conditions.

Please note that a cancellation may be subject to processing fees and that the full participation fees are due for cancellations at short notice.

Force Majeure

Should ESGE Days 2027 be cancelled in whole or in part due to Force Majeure, meaning any circumstance beyond ESGE's control – such as fire, strike, natural disaster, pandemic, epidemic, communicable disease or government measures, including but not limited to curfews, lockdowns, travel restrictions or similar measures – which prevent the event from opening or continuing as scheduled, the contractual relationship shall end to the extent that the agreed services cannot be provided. If ESGE Days 2027 is cancelled in whole, participants shall be entitled to a refund of any participation fees paid

for services that have not been provided. In the event of a partial cancellation, participants shall be entitled to an appropriate refund or reduction of the participation fee for the services that have not been provided.

Where Force Majeure arises, ESGE may, at its absolute discretion, convert the event to a fully virtual format. ESGE shall inform all participants with in-person registrations for ESGE Days 2027 about the format change as soon as the final decision has been made. If a participant does not wish to attend the event in its virtual format, the participant may cancel the registration within fourteen (14) days after notification of the format change and shall be entitled to a refund of the participation fee already paid for the in-person services that will not be provided. If the participant decides to attend the virtual format, the difference between the in-person and virtual registration fee will be refunded within four (4) weeks after the close of ESGE Days 2027.

Where Force Majeure arises, ESGE may, at its absolute discretion, postpone the event to a later date. ESGE shall inform all participants with registrations for ESGE Days 2027 about the postponement and the new date as soon as reasonably practicable. If a participant does not wish to attend the event on the later date, the participant may cancel the registration within fourteen (14) days after notification of the postponement and shall be entitled to a refund of the participation fee already paid.

ESGE shall not be liable for indirect or consequential losses, loss of profit, travel costs, accommodation costs or other expenses incurred by the participant in connection with the cancellation, postponement or conversion, except to the extent such liability cannot be excluded or limited under applicable mandatory law, including in cases of intent, gross negligence, injury to life, body or health, or breach of essential contractual obligations.

Programme changes / cancellations

Minor programme modifications, changes of speakers, scheduling adjustments, or comparable organisational changes shall not entitle participants to a refund. Mandatory statutory rights of participants remain unaffected. In the event of major programme changes that substantially affect the character or value of the event, participants may cancel their registration within fourteen (14) days after notification of the change and receive a refund of the participation fee. If the major programme change occurs during the event, the participants may cancel their registration and shall be entitled to a refund of the participation fee already paid for the services not provided.

Photo and film shoots

Photographs and video recordings may be made during the congress for documentation and promotional purposes. Where required by applicable data protection laws, processing shall be based on the participant's consent or another applicable legal basis. Participants may object to recordings concerning them in accordance with applicable law.

All participants are prohibited from the unauthorised use of photographic or other recording devices. The deletion or destruction of recordings made with the relevant media may be requested. The recording of lectures, symposia, workshops, panel discussions, etc. in the form of photos or film/sound recordings is strictly prohibited for reasons of data protection and copyright.

Liability

Our liability, as well as that of our legal representatives and vicarious agents, for claims arising from breach of contract or tort is limited to damages caused intentionally or by gross negligence. This does not apply to damages resulting from injury to life, limb or health and for the breach of essential contractual obligations. In the event of a breach of material contractual obligations, we shall be liable for any negligence, but only up to the amount of the foreseeable damage. Essential contractual obligations are those obligations whose fulfilment is essential for the proper execution of the contract and on whose compliance the contractual partner may regularly rely.

We are not responsible for the accuracy and currency of the content provided in lectures, symposia, workshops and similar formats.

Authorisation by the employer

In the case of medical-scientific congresses, it may be necessary for doctors/scientists in an employment or civil service relationship to obtain authorisation from their employer to participate. The congress is primarily supported by pharmaceutical/medical technology companies, whereby the sponsors have no influence on the design of the scientific programme. Industry symposia are clearly labelled.

Data protection

Our designated registration agency, Interplan AG, handles all personal data in accordance with the provisions of the EU General Data Protection Regulation (EU GDPR) and the new German Federal Data Protection Act (BDSG Neu).

The collection, storage and processing of your personal data (name, IP, data required for certification) and your usage behaviour is essential for your registration for the above-mentioned congress. This is done solely for the purpose of organising and running the event.

Your data will only be passed on to third parties who are directly involved in the congress process and if the organisational process makes this necessary (organiser, hotel). It is not possible to register for the congress without collecting and processing the necessary data.

Further information on this can be found in the congress-specific conditions.

A complete overview of the applicable data protection regulations can be found at the following link: https://www.interplan.de/de/datenschutz.php#datasec

Sponsors (e.g. in the industrial exhibition or at company/satellite symposia) may be provided with barcode scanners. If you agree to your name badge barcode being scanned on site, the exhibiting company will be provided with your name, postal address and e-mail address for the purpose of passing on information material. If you do not wish this to happen, please refuse scanning on site.

Further regulations

The law of the Federal Republic of Germany shall apply exclusively, excluding the UN Convention on Contracts for the International Sale of Goods. If the participant is a consumer, the application of mandatory consumer protection provisions of the country of the participant's habitual residence shall remain unaffected.

To the extent permitted by law, Munich is the place of fulfilment and jurisdiction for all claims.

Mandatory statutory rights regarding jurisdiction, in particular those available to consumers, remain unaffected. We are neither obliged nor willing to participate in dispute resolution proceedings before a consumer arbitration board.