ESGE Days 2027 Registration Terms and Conditions

Terms and Conditions

By submitting the congress registration, the participant submits a legally binding offer to conclude a participation agreement with the organizer. Following submission of the registration, the participant may receive an automatically generated email confirming receipt of the registration. This email merely confirms that the registration has been received by the registration system and does not constitute acceptance of the participant's offer or confirmation of participation. No participation agreement is concluded by the automated confirmation of receipt.

The participation agreement shall be concluded upon the organizer's acceptance of the participant's offer by sending a registration confirmation to the email address provided by the participant during the registration process. Acceptance takes effect when the registration confirmation reaches the participant's email account and is available for retrieval in the ordinary course. It is not necessary for the participant to actually access or read the registration confirmation.

The participant is responsible for providing complete and accurate registration and contact details, in particular a valid and accessible email address. The organizer shall send the registration confirmation to the email address provided by the participant. If the registration confirmation cannot be delivered due to incorrect, incomplete, or outdated contact details provided by the participant, no agreement shall be concluded.

The submission of a registration does not constitute an entitlement to participate in the congress. The organizer reserves the right to reject registrations, in particular, if the maximum number of participants has been reached or other organizational reasons prevent acceptance of the registration.

Upon conclusion of the participation agreement, the participant expressly acknowledges and agrees to the additional provisions, terms of participation, and cancellation conditions set out in this Registration Terms & Conditions template, which forms an integral part of the participation agreement.

The registration confirmation also includes the invoice for the services subject to fees you have ordered. Participation requires timely payment of the participation fees. All participation fees are stated and payable in Euros (EUR). The organizer is entitled to receive the participation fee in the full amount stated in the registration confirmation If the participant pays in a currency other than euros, any exchange-rate differences, currency-conversion costs, bank charges, card charges, or other fees imposed by the participant's bank, card issuer, payment service provider, or other payment institution shall be borne by the participant.

The organizer is not responsible for exchange rates or fees applied by the participant's bank, card issuer, payment service provider, or other payment institution.

Payment Deadlines

For registrations **submitted and confirmed between December 9, 2026 until March 16, 2027** the following payment deadlines apply:

Unless a specific payment deadline stated below applies earlier, all payments must be received **no later than 14 days after receipt of the invoice**. Where a fixed payment deadline set out below falls earlier than the expiration of the 14-day period, the fixed payment deadline shall prevail. The following payment options are offered: online credit card payment (MASTER, VISA or AMEX), Google Pay, Apple Pay, bank transfer payment.

For Early Bird Registrations **submitted and confirmed after March 16, 2027** and for Standard Registrations **submitted and confirmed between March 17, 2027 and April 7, 2027** the following payment deadlines apply:

March 30, 2027 – Final Payment Deadline for Early Bird rates - If payment has not been received by March 30, 2027, the organizer may send a payment reminder setting a reasonable grace period. If payment is not received within such grace period, the registration may be cancelled by the organizer. Participants will have the option to register again via the official ESGE Days website for the Standard or Late / On-Site rates (depending on the date of the new registration).

April 7, 2027 – Final Payment Deadline for Standard rates - If payment has not been received by April 7, 2027, the organizer may send a payment reminder setting a reasonable grace period. If payment is not received within such grace period, the registration may be cancelled by the organizer.

For registrations submitted from April 7, 2027 - Bank transfer payment is no longer available. Registrations need to be paid directly online via credit card payment (MASTER, VISA or AMEX), Google Pay or Apple Pay.

Late / On-Site rate (walk-in registrations) must be paid directly onsite via credit Card (MASTER, VISA or AMEX), debit card or cash (please note that cash change is not offered on-site)

Virtual rate tickets do **not** qualify for in-person participation. For walk-ins on-site in possession of a **Virtual rate** ticket only, a new Late / On-Site registration for the **In-Person ticket** must be completed and paid in full before onsite access is allowed. On-site registrations can be completed either via the Registration links on the official ESGE Days website or via the Tablets / PC stations on-site at the Registration desk. The Virtual registration rate will be cancelled and refunded after the congress (if paid in advance).

For industry or group registrations: If a company has not paid the relevant registration fee by the time their guests/group check in on-site, the individual guests will not receive permission to participate / to access onsite / to access online. It is up to the individual guest to decide to pay onsite on a self-payment basis before receiving access. It will then be up to the individual guest, too, to claim compensation from their relevant company/group contact.

Cancellation Policy

The following cancellation policy applies equally to paid and unpaid registrations.

Nothing in this Cancellation Policy affects any mandatory statutory rights of consumers. To the extent mandatory consumer protection laws grant a statutory right of withdrawal or any other mandatory rights, such rights shall remain unaffected by these contractual cancellation provisions.

All cancellations and amendments must be submitted in writing by email to esge@interplan.de.

Cancelling before March 30, 2027

- Already paid: You will be refunded the registration fee, minus a €35 processing fee.
- Not yet paid: You will still be charged the €35 processing fee.
- In either case, the participant shall be entitled to prove that no loss or expense was incurred by the organizer or that such loss or expense was substantially lower than the processing fee.

Cancelling after March 30, 2027

- Already paid: no refund will be given
- Not yet paid: the full registration fee (100%) is due and will be charged.
- In either case, the participant shall be entitled to prove that no loss or expense was incurred by the organizer or that such loss or expense was substantially lower than the amount claimed.

- For both paid and non-paid registrations you may still nominate a substitute participant up to April 12, 2027 – your payment (or payment obligation) simply transfers to them. The substitute participant must meet all eligibility requirements applicable to the original participant. The organizer may reject a substitute participant only for reasonable grounds, including failure to satisfy participation requirements or capacity restrictions

After April 12, 2027
No further substitutions can be processed and any outstanding registration fees become due in full.

Terms and conditions for rate changes:
For changes from Virtual to In-Person registration and vice versa we require an official change request - change requests must be submitted in writing by email to esge@interplan.de.

For changes from In-Person to Virtual rates: The In-Person rate will be cancelled and refunded (if paid in advance). A new registration for the Virtual rate needs to be processed online by the participant via the official ESGE Days website for the applicable rate depending on the time of new registration.

For changes from Virtual to In-Person rates: The Virtual rate will be cancelled and refunded (if paid in advance). A new registration for the In-Person rate needs to be processed online by the participant via the official ESGE Days website for the applicable rate depending on the time of new registration.

In the event of walk-ins on-site in possession of a **Virtual rate** ticket only, a new Late / On-Site rate registration for the **In-Person ticket** must be completed and paid before onsite access is allowed. On-site registrations can be completed either via the Registration links on the official ESGE Days Website or via the Tablets / PC Stations on-site at the Registration desk. The Virtual registration rate will be cancelled and refunded after the congress (if paid in advance).

For any other rate changes (e.g. Non-Member to Member, Trainee Member to Member or vice versa): We require an official rate change request. Rate change requests must be submitted in writing by email to esge@interplan.de. The incorrect rate will be cancelled and refunded (if paid in advance). A new registration for the correct rate needs to be processed online by the participant via the official ESGE Days website for the applicable rate depending on the time of new registration.

General Information
All congress fees are stated in euros (EUR). All fees are stated in EUR and include any VAT payable by the organizer. Where the reverse-charge mechanism applies, the fee is exclusive of VAT, which the participant must account for in accordance with applicable law.

Registration will be possible leading up to and throughout the live event (from December 9, 2026 until and including Saturday, May 1, 2027). Registration for ESGE Days 2027 will provide access to the on-demand platform. The on-demand period starts from May 2, 2027 up to and including June 30, 2027.

Contact Information:
For any enquiries regarding registration please contact: esge@interplan.de